



**ALEXANDER**  
INTERNET TECHNOLOGIES

## **Alexander Internet Technologies: Increasing Customer Satisfaction through enhanced computer hosting**

### **Company: MyBudgetFile.com**

MyBudgetFile.com develops budgeting and planning software for the K-12 education market that enables school districts to create meaningful financial plans that support educational goals, maximizing student learning and the efficient distribution of limited resources.

**Key Contacts:** John Gibbs, Technical Consultant  
Brad Mastaler, Software Architect

**Goal:** MyBudgetFile's increasing client base and expansion into new Canadian and US markets required their application hosting systems to be **"always on,"** with enough **bandwidth** that customers would be able to work without delay. Their clients considered the software **mission critical**, so it must be available at all times. **Security**, both physical and electronic, was of paramount importance. "We needed to ensure that our systems met the **highest standards** to provide clients with confidence that their data is stored in accordance with stringent Canadian and US government regulations," said John Gibbs.

MyBudgetFile was not satisfied that their current computer hosting solution was up to the task – the business was a sideline for their vendor. They had experienced unscheduled application downtime, and support was sometimes an issue.

**Solution:** MyBudgetFile.com partnered with Alexander Internet Technologies, working together to develop a smooth transition plan into a scalable, secure hosting environment, on time and on budget.

**Result:** The new hosting solution is a complete success. Since completing an **error-free transition**, MyBudgetFile.com has experienced **no unscheduled downtime** at the data center. Their equipment and bandwidth are **actively monitored**, and their assets and information are **safeguarded against intrusion**. **"We are thrilled with Alexander Internet Technologies' performance and responsiveness, and are confident that they will be able to scale our services as our business continues to grow. Our customers have had fast, secure access to their systems,"** said John Gibbs. Added Brad Mastaler, "During our due diligence process, we actively reviewed data centers in the Edmonton area, and **Alexander Internet is definitely the best facility around**, in terms of security, access to power and bandwidth, and cooling abilities. **I would recommend this data center and the AIT team to any business looking to host their valuable data and computer assets in superb facilities with knowledgeable business and technical staff."**

#### **About Alexander Internet Technologies**

Alexander Internet Technologies boasts a 25,000 sq. ft. green state-of-the-art high density data center, located in the greater Edmonton area, providing scalable hosting solutions with an exceptional range of infrastructure support. [www.alexanderinternet.com](http://www.alexanderinternet.com)